

LEAP is a modern cloud software requiring a good standard of hardware and a stable internet connection. Support is only available to users that meet the minimum requirements which can change without notice. Performance on the minimum specification may be impacted by other installed applications.

Device

	Recommended	Minimum
Processor	2.2GHz or faster Intel i5 (or AMD equivalent)	1.6 GHz Intel i3 dual-core (or AMD equivalent x86 CPU) with SSE 4.1
Memory	16 GB RAM	4 GB RAM
Available storage	50 GB (SSD)	50 GB
Display	1920 x 1080	1280 x 720
Operating system	Windows 10 or 11 64-bit (Enterprise, Pro or Home) set to auto-update	
Roaming profiles	Accessed and stored locally upon login	
Anti-virus	LEAP applications, paths and endpoints added to the exceptions list	
Internet	At least a stable ADSL or 4G	
Regional settings	English (United Kingdom) or English (Ireland), short date (dd/MM/yyyy)	
Virtualisation*	Dedicated resources must meet or exceed the minimum requirements	
Proxy, Terminal servers & Citrix	Not supported	

Required Software

Documents, calendars, tasks and collaboration	Microsoft 365 Business Standard, incl. Exchange Online (64-bit only)	
Web browser	Google Chrome	Any major browser
PDF generation	Adobe Acrobat DC Reader or Pro	
Nominal ledger	Xero Standard	

Other Information

Scanning	Scan to LEAP or PrintSmart
Fax/SMS	Email to Fax/SMS
Mobile apps	Device compatibility available on the App or Play Store

* The performance of LEAP in a virtualised environment is the responsibility of the customer. For optimum performance, we advise that single instance [Azure desktops](#) that meet the recommended requirements are used for virtualisation. We do not support any virtualisation of a Windows environment (Bootcamp, Parallels, VMware etc) on Apple devices, or multi-instance virtualisation.